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DISCLAIMER

These advisory webinars are organized to equip you with the latest updates.
The content of this session is based on the interpretation of the material and documentation that Oracle has released and is a general guideline/recommendation only.
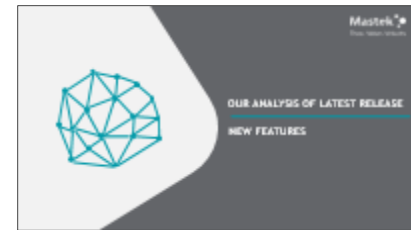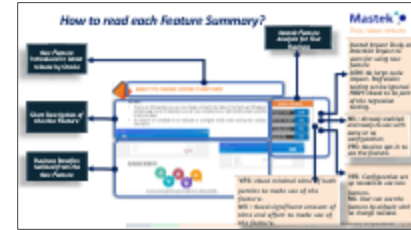
AGENDA

Our Approach to Oracle Update

Our Analysis of Latest Release
- New Features
- Known Issues (If any)

Closing
- Q&A

How to read each Feature Summary?

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New Feature Introduced in latest release by Oracle

Mastek Feature Analysis for Your Business

Mastek Impact Study on Potential Impact to users for using new feature
LOW: No large scale impact. Regression testing can be ignored.
HIGH: Needs to be part of the regression testing.

ABILITY TO CHANGE CONTACT START DATE

DETAILS:
- If you're an HR Specialist, you can now change a contact's start date on the Family and Emergency Contacts page. As an HR Specialist, you can now complete all your administrative tasks using the responsive pages.
- This feature isn't available for an employee or contingent worker while viewing their contacts' information.

Short Description of the New Feature

ORACLE

Impact Analysis

Impact Level	LOW
Need to Enable	NO
Configuration	NO
Quick Win	YES

My Contacts

Change Start Date

NO : Already enabled and ready to use with some or no configuration
YES: Need to opt-in to use the feature.

BUSINESS BENEFIT:

Business Benefits realized from the New Feature

Ensure correct data that can be used for any family benefits

YES: Need minimal time of both parties to make use of the feature.
NO : Need significant amount of time and effort to make use of the feature.

YES: Configuration set up needed to use new feature.
NO: User can use the feature by default with no change needed.

OUR ANALYSIS OF LATEST RELEASE

NEW FEATURES

Cloud Enhancement & Managed Services

Oracle Fusion Cloud Recruiting and HR Help-Desk

■ Rest ■ Quick Win
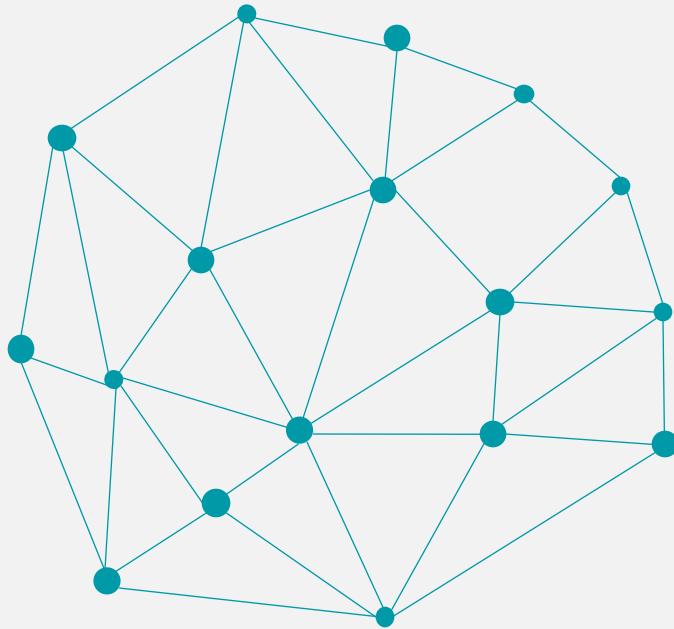
36

ORC & HRHD New Features
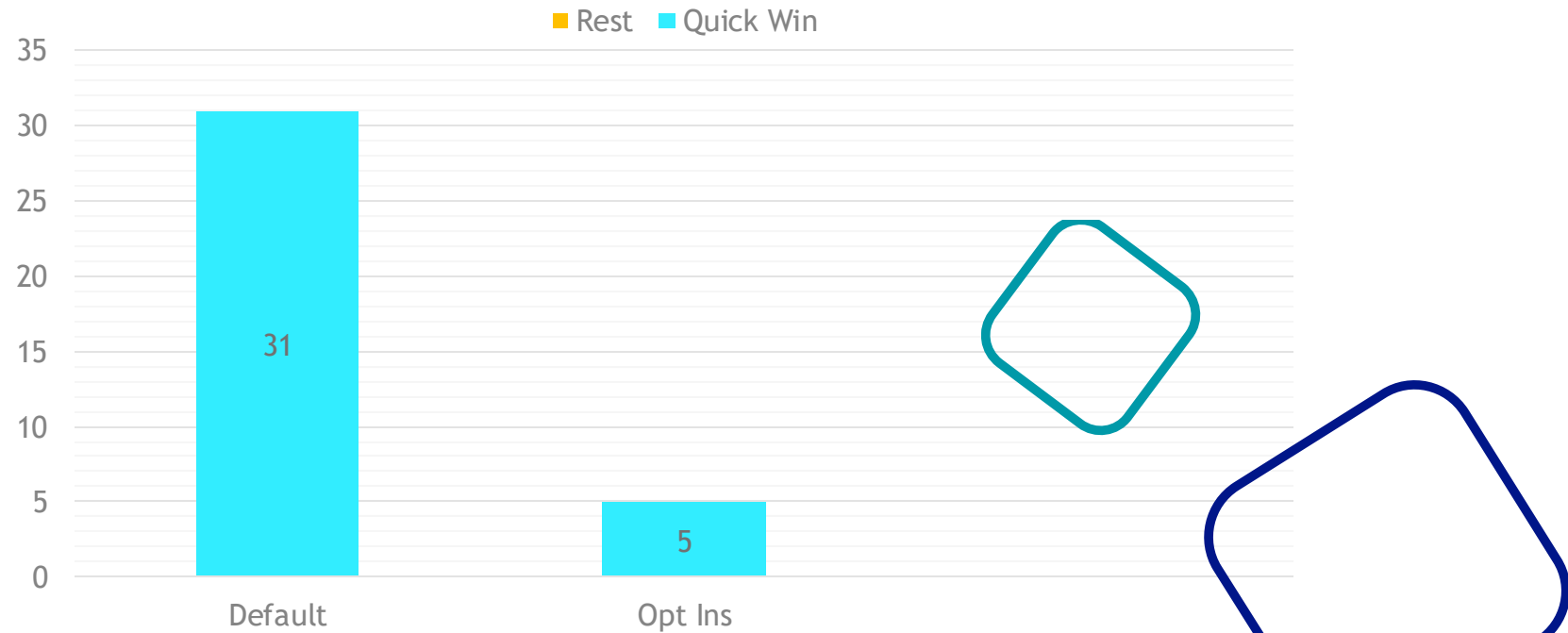
Default: 31
Opt Ins: 5

MASTEK ANALYSIS

New Features — Quick Wins - Default with NO Configuration

New Features — Quick Wins - Default with Configuration

New Features — Quick Wins – Opt Ins

NEW FEATURES

Quick Wins - Default with NO Configuration

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NAME CHANGES FROM BEST TO SUGGESTED

ORC

Details:

- The Adaptive Intelligence (AI) feature names are now changing from Best to Suggested to align more closely with how the features are used during candidate, career, or successor recommendation. Here are the feature name changes:

  - Best Candidate to Suggested Candidate
  - Best Career to Suggested Career
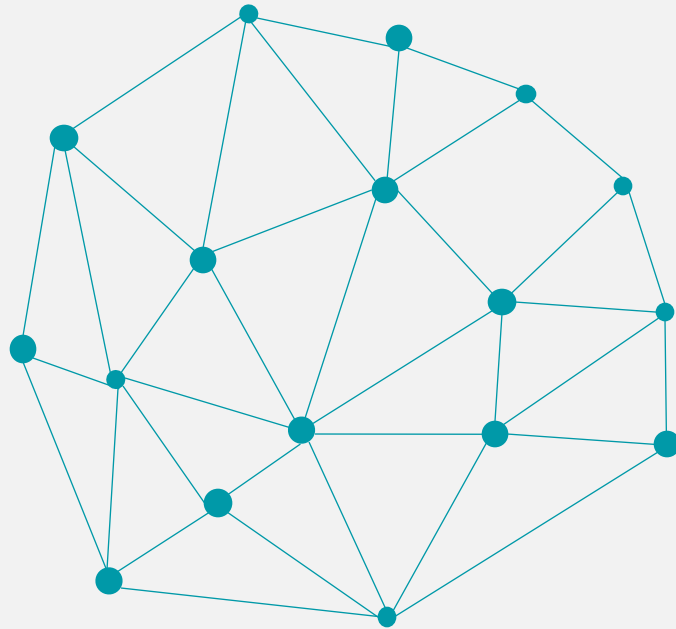 - Best Successor to Suggested Successor

Impact Analysis

Impact Level	LOW
Need to Enable	NO
Configuration	NO
Quick Win	YES

Business Benefits:

This feature helps suggesting candidates for a job, careers for internal mobility, or possible successors for a succession plan as per your consideration.

EASIER ACCESS TO EXTERNAL ASSESSMENTS

ORC

Details:

- Links to external assessments and background checks available in the Candidate Self Service area will now open in a new tab on both mobile and desktop devices.

Impact Analysis

Impact Level	LOW
Need to Enable	NO
Configuration	NO
Quick Win	YES

Business Benefits:

This feature gives your external candidates improved access to third party assessments.

ENHANCEMENTS FOR DISPLAYING JOBS SUGGESTED BY RESUME

ORC

Details:

- There are a few enhancements to a previously release feature called Recommended Jobs Based on Resume. In the edit content section, administrators now can display small, medium, or large buttons.
- They can also choose to display a privacy policy for candidates using a new check box.
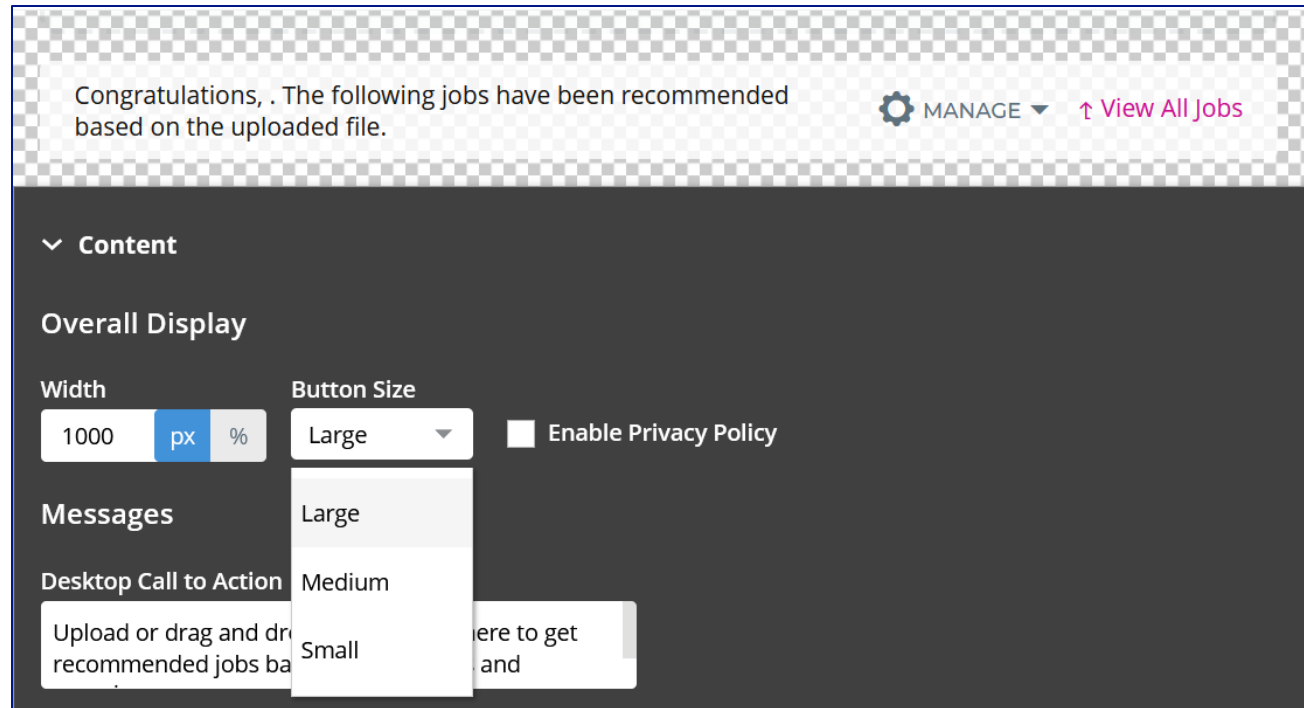
Impact Analysis

Impact Level	LOW
Need to Enable	NO
Configuration	NO
Quick Win	YES

Business Benefits:

These enhancements ensure compliance with regulations by allowing candidate to delete their resume information stored in the session as well as allows them to upload another resume if they wish.

EXPLORE JOBS USING ORACLE MAPS

ORC

Details:

- Oracle Maps, which was announced in Update 23D, replaces Google Maps and Bing Maps for everyone.
- Oracle Maps now loads faster than it did in 23D.
- In addition, when you click a pin icon for a location to see the jobs, location names are now listed once, followed by a list of job titles.
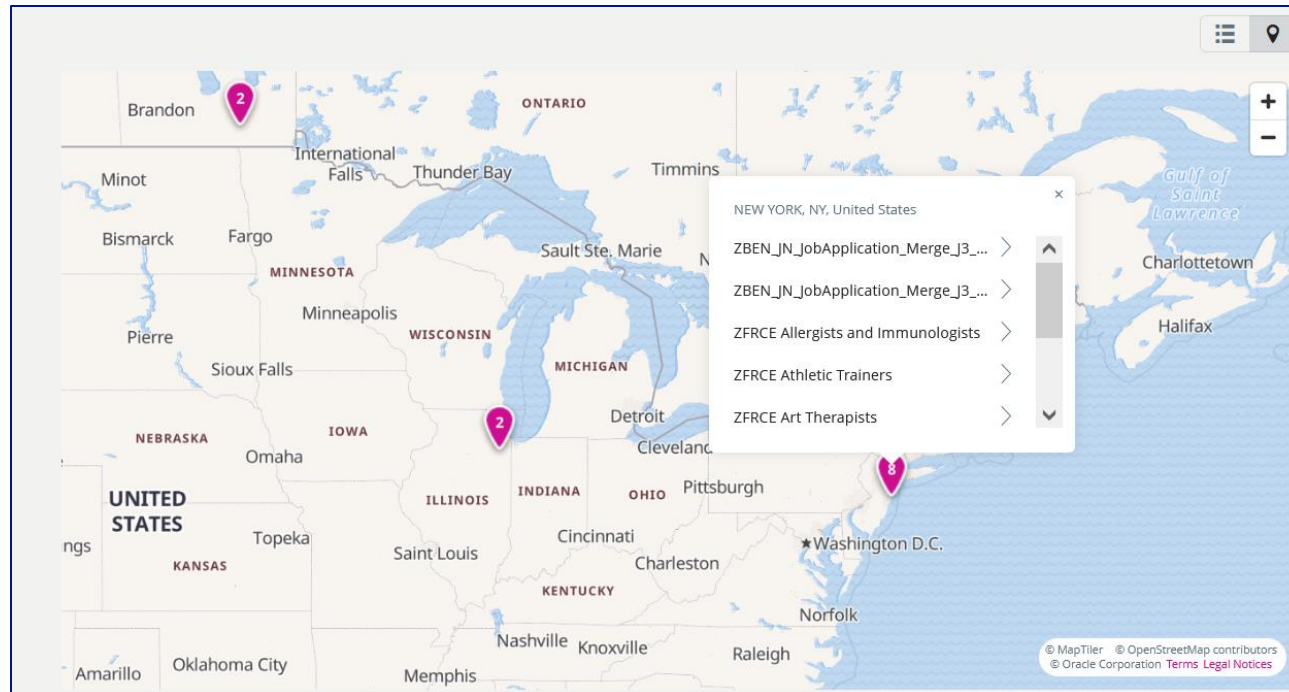
Impact Analysis

Impact Level	LOW
Need to Enable	NO
Configuration	NO
Quick Win	YES

Business Benefits:
Using Oracle maps gives candidates an easy visual way to explore jobs, and it's included in your Recruiting license with no additional costs.

IMPORT DESIGNS

ORC

Details:

- Oracle now provides **template design files** that you can import to your career site. There's a new "Did you know" call to action on the create career site page that, when clicked, takes you to the files that you can import.
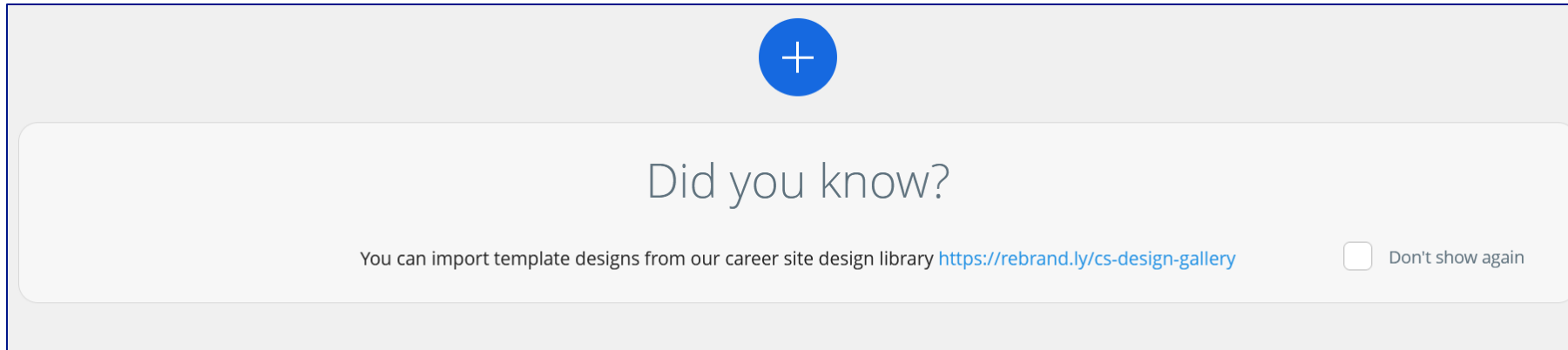
+

Did you know?

You can import template designs from our career site design library https://rebrand.ly/cs-design-gallery   ☐ Don't show again

Impact Analysis

Impact Level	LOW
Need to Enable	NO
Configuration	NO
Quick Win	YES

Business Benefits:

This feature provides you with templates to use as a starting place to help you design your company's career site.

COMPLETED STATUS ON CANDIDATE INTERVIEWS

ORC

Details:

- When a candidate interview is completed, you can see the Completed status in the Interviews tab of a job application.
- An interview is completed when the end date and time of the interview is now in the past.

Impact Analysis

Impact Level	LOW
Need to Enable	NO
Configuration	NO
Quick Win	YES

Business Benefits:

With this enhancement, you can now easily see that the interview you're looking at is a past interview, compared to an upcoming scheduled interview.

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CONFIGURABLE CONTENTS OF CALENDAR EVENTS FOR INTERVIEWS

Details:

- Three new categories are available in the Recruiting Content Library:
    - Interview Calendar File For Candidates
    - Interview Calendar File For Interviewers
    - Interview Office 365 Event For Interviewers

    Note that if the interview is scheduled using the Teams or Zoom integration, the description defined will be ignored and content automatically generated by Teams or Zoom will be used instead.

Impact Analysis

Impact Level	HIGH
Need to Enable	NO
Configuration	NO
Quick Win	YES
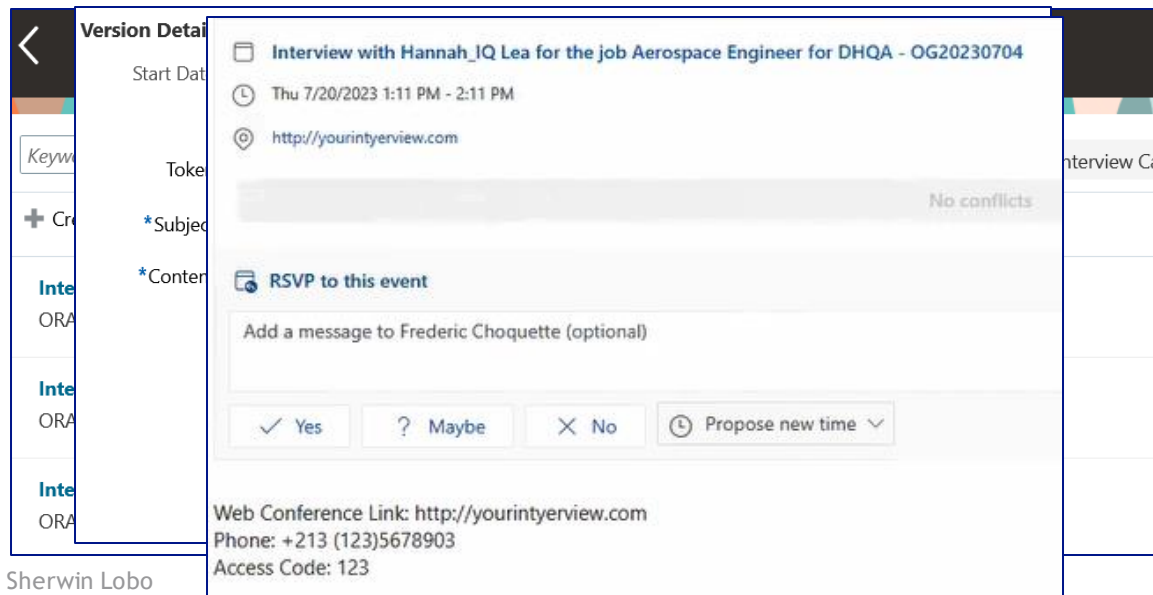
Business Benefits:

With this feature, you can personalize the content of the .ics attachments and Office 365 calendar events used when scheduling interviews.

CANDIDATE POOL MEMBER LIST SORTING

Details:

- Take note that the Sort By drop-down list on the candidate pool member list will be disabled when there are over 10,000 pool members in the list.
- When you use the filters to lower the number of pool members to 10,000 or fewer, the sort capabilities become usable.
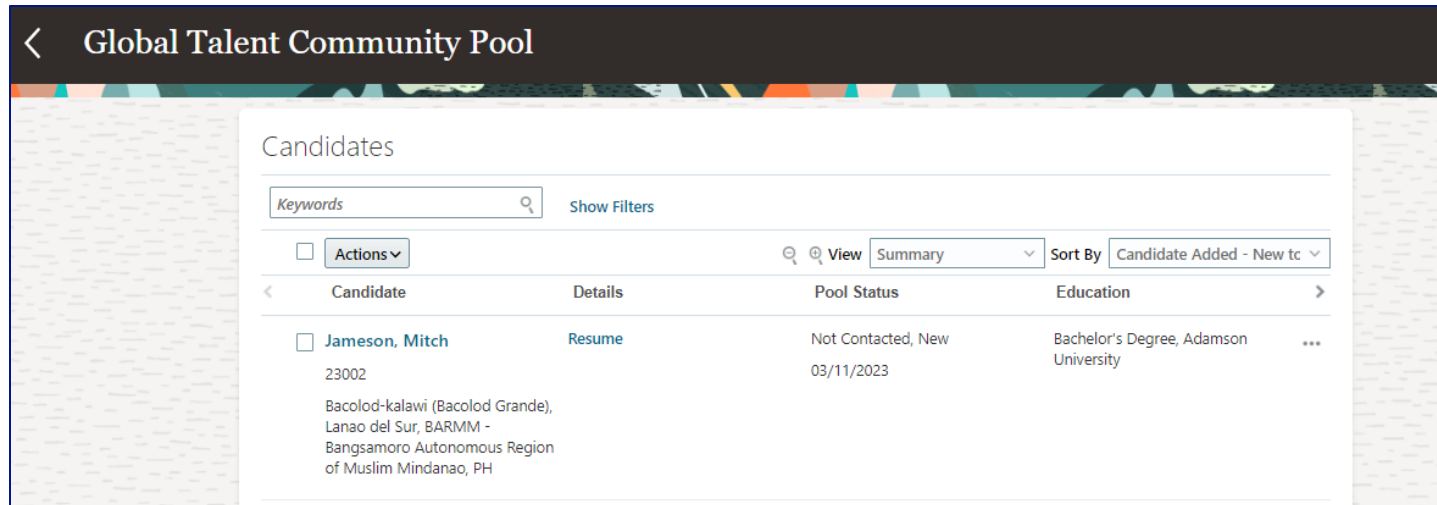
Impact Analysis

Impact Level	LOW
Need to Enable	NO
Configuration	NO
Quick Win	YES

Business Benefits:
This change was made to improve performance.

IGNORE EXISTING CANDIDATE SELECTION PROCESSES ON SETUP DATA IMPORT

ORC

Details:

- Prevent overwriting existing processes when importing candidate selection processes.
- When importing setup data, a candidate selection process will only be imported if it doesn't already exist in the environment.
- The status "Completed with warning" is displayed on the Manage Export and Import Processes page if candidate selection processes aren't imported.

Impact Analysis

Impact Level	LOW
Need to Enable	NO
Configuration	NO
Quick Win	YES

Manage Export and Import Processes
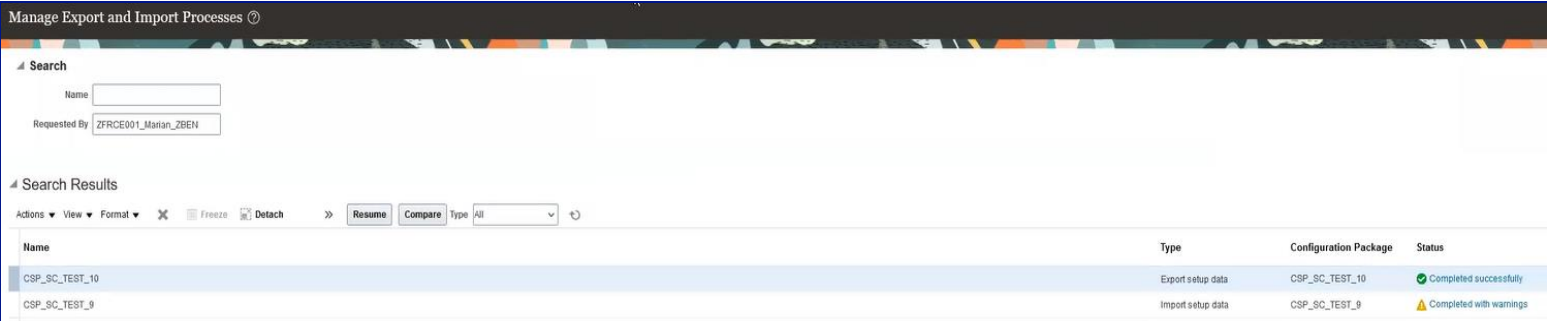
Business Benefits:

With this enhancement, only new data is being imported when importing setup data to prevent your existing configuration from being overwritten.

RENAMED VALUES FOR CANDIDATE TYPE

ORC

Details:

- Take note that the values in the candidate type filters have been renamed:

  - External Candidates has been changed to External
  - Employees has been changed to Employee
  - Contingent Workers has been changed to Contingent
  - Ex-Employees has been changed to Ex-Employee
  - Ex-Contingent Workers has been changed to Ex-Contingent
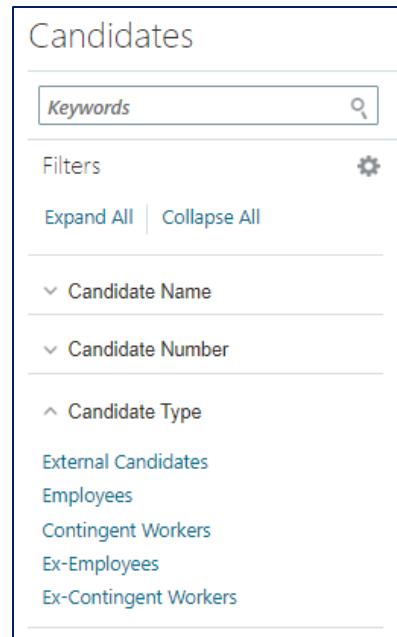
Impact Analysis

Impact Level	LOW
Need to Enable	NO
Configuration	NO
Quick Win	YES

Candidates

Keywords 🔍

Filters ⚙

Expand All | Collapse All

⌄ Candidate Name

⌄ Candidate Number

⌃ Candidate Type

External Candidates
Employees
Contingent Workers
Ex-Employees
Ex-Contingent Workers

Business Benefits:

These have been renamed for clarity and brevity.

ONGOING CAMPAIGNS

ORC

Details:

- Use the new Campaign Duration drop-down list to select whether you want to create a campaign that runs one-time only or runs for a duration that you indicate.

Impact Analysis

Impact Level	HIGH
Need to Enable	NO
Configuration	NO
Quick Win	YES

Create Campaign   Save and Close   Cancel

Basic Information

*Campaign Name
Holiday Hiring

*Campaign Number
123765

*Campaign Duration   Campaign Duration

One-time
Ongoing

Business Benefits:

This feature lets you send campaign emails to the newest and freshest eligible candidates.

RECRUITING ACTIVITY CENTER PREVIEW ENHANCEMENTS

ORC

Details:

- When you preview the details of a job application and job requisition in the Recruiting Activity Center, you're now presented with much more information in the preview panels.
- This helps you make decisions and act on activity items without having to navigate away from the activity center.

Impact Analysis

Impact Level	LOW
Need to Enable	NO
Configuration	NO
Quick Win	YES

Job application:

- Skills and Qualifications sections:
  - For the work experience, licenses and certifications, and degrees sections only the most recent entry is displayed in the preview panel.
  - For the licenses and certifications, degrees, work experience, and work requirements sections, the fields where Display is set to Summary appear in the preview panel.
  - For the languages and skills sections, only the language and skill name field appears in the preview panel, with the values displayed in a comma-separated list.
- Tags (referred as Labels within Recruiting)
- Interviews
- Feedback
- Three new qualifier icons can appear in the Key Info section: disqualified, referred, and referred by agent.

Job requisition:

- Hiring team
- Requisition structure
- Details
- Offer info
- Career site posting

Business Benefits:

With these enhancements, you'll save time by having more information in the Recruiting Activity Center.

RECRUITING ACTIVITY CENTER: RENEW EXPIRED REQUEST ACTION

ORC

Details:

- You can use the new action Renew Request to **renew expired interview feedback requests** in the Recruiting Activity Center.
- The action is available directly on the job applications list and the request is **renewed for 14 days.**

Impact Analysis

Impact Level	LOW
Need to Enable	NO
Configuration	NO
Quick Win	YES

Recruiting Activity Center   Go to Hiring

Applications	Requisitions	Offers
16 Items	**52 Items**	**1 Item**
6 High Priority	14 High Priority	0 High Priority

Activity	Candidate ^	Requisition ⌄	Actions
Candidate to schedule interview	CAN-OCT04-1400-006-First Last6	ZBENReq-OCT04-1300 - ZBENRec	Send Invite ···
Candidate to schedule interview	CAN-OCT04-1400-007-First Last7	ZBENReq-OCT04-1300 - ZBENRec	Send Invite ···
Expired interview feedback request - ZFRCE-Candidate Experience Survey - Marian Seyes	CAN-OCT04-1400-007-First Last7	ZBENReq-OCT04-1300 - ZBENRec	Renew Request ···

Business Benefits:

With this enhancement, you no longer have to navigate to the job application details to renew expired requests. You can easily renew requests directly from the activity center list.

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AUTOCOMPLETE RULES: ALL REQUISITIONS LINKED TO POSITION ON CURRENT REQUISITION

Details:

- You can write autocomplete rules to return a list of **position-based job requisitions from the current job requisition position ID**.
- A new view accessor is available: Get Current Position Based Job Requisitions.

Impact Analysis

Impact Level	HIGH
Need to Enable	NO
Configuration	NO
Quick Win	YES

Business Benefits:

With this feature, you can streamline your business process by creating rules to get all job requisitions that are linked to the position used in a current requisition.

AUTOCOMPLETE RULES: ENTERPRISE EXTENSIBLE FLEXFIELDS (EFF)

Details:

- You can write autocomplete rules to return **enterprise extensible flexfields** (EFF) rows. Three new view accessors are available:

  - Get Enterprise Information returns the enterprise EFF for the current organization enterprise ID.
  - Get Predefined Enterprise Information returns the seeded enterprise EFF for the current organization enterprise ID where the organization information context starts with ORA_.
  - Get Custom Enterprise Information returns the custom enterprise EFF for the current organization enterprise ID.

Impact Analysis

Impact Level	HIGH
Need to Enable	NO
Configuration	NO
Quick Win	YES

Business Benefits:

With this feature, you can streamline your business process by creating rules around enterprise EFFs.

AUTOCOMPLETE RULES: LOGGED-IN USER

Details:

- You can write autocomplete rules to return the **logged-in user person primary assignment** row.
- A new view accessor is available: Get Logged in User Primary Assignment.

```
Rule Logic
{
    ▼   The variable value [WarningMessageText]  = [tv2] [You aren't getting the assignr]
    ▼ If
    (▼
        [tv2] Job Requisition.Get Logged in User Primary Assignment    Is not null
    )
    {
        ▼   The variable value [ArrayOfLogdInUsrPriAssn]  = [tv2] Job Requisition.Get Logged in User Primary Assignment
        ▼   For each row [LogdInUsrPriAssn]       In    ArrayOfLogdInUsrPriAssn
        {
            ▼ If
            (▼
                [tv2] LogdInUsrPriAssn.Assignment ID    Is not null
            )
            {
                ▼   WarningMessageText  =  [tv2] LogdInUsrPriAssn.Assignment Number
            }
        }
    }
    ▼ Show a warning message  [tv2] WarningMessageText
}
```

Impact Analysis

Impact Level	HIGH
Need to Enable	NO
Configuration	NO
Quick Win	YES

Business Benefits:

With this feature, you can streamline your business process by creating rules for the logged-in user primary assignment.

AUTOCOMPLETE RULES: REQUISITION CURRENT ROW OF JOB REQUISITION

ORC

Details:

- You can write autocomplete rules to **return unmodified existing job requisition row for the current row of the job requisition** business object.
- A new view accessor is available: Get Existing Job Requisition.

Rule Logic
```
{
    ▼  The variable value  rowVar_ExistingJobReq    =  BIZ Get first row(BIZ Job Requisition.Get Existing Job Requisition)
    ▼ If
    (▼
        BIZ rowVar_ExistingJobReq    Is not null
    )
    {
        ▼  The variable value  stringVar_RequisitionNumber   =  BIZ rowVar_ExistingJobReq.RequisitionNumber
        ▼ Show a warning message  BIZ stringVar_RequisitionNumber
    }
}
```

Impact Analysis

Impact Level	HIGH
Need to Enable	NO
Configuration	NO
Quick Win	YES

Business Benefits:

With this feature, you can streamline your business process by creating rules for job requisition data.

HCM DATA LOADER ENHANCEMENTS FOR RECRUITING - REINSTATE JOB OFFERS FROM PRIOR PHASES

Details:

- Extend your bulk-loading capabilities with this extended object available with HCM Data Loader and HCM Spreadsheet Data Loader.

Business Object	Change
Job Offer (JobOffer.dat)	You can now reinstate offers for candidate job applications which were moved to a prior phase and state from the Offer phase. Follow the same process that's used to create a new offer, though the following attributes shall not be changed from prior offer: • WorkerType • LegalEntityID / LegalEmployer • ActionCode

Impact Analysis

Impact Level	HIGH
Need to Enable	NO
Configuration	NO
Quick Win	YES

Business Benefits:

Extend your data loading capabilities with this enhanced business object

REPORTS: CLICK TRACKING IN CAMPAIGNS

ORC

Details:

- The enhancements to the subject area include:

  - New dimension named Click Tracking Details
  - New fact folder named Facts - Click Tracking

Impact Analysis

Impact Level	LOW
Need to Enable	NO
Configuration	NO
Quick Win	YES

Business Benefits:

With this enhancement you will be able to report on the number of clicks on the link as well the date on which the click happened.

REPORTS: CAMPAIGN AUDIENCE IN CAMPAIGNS SUBJECT AREA

Details:

- You can now report on both frozen audience and all audience, with the following enhancements to the subject area:

  - A new dimension named Campaign Audience
  - A new fact folder named Facts - Campaign Audience

Impact Analysis

Impact Level	LOW
Need to Enable	NO
Configuration	NO
Quick Win	YES

Business Benefits:

With this enhancement you can report on all the campaign members present across the HCM Communicate Campaigns.

REPORTS: RECIPIENT TRACKING DETAILS IN CAMPAIGNS

ORC

Details:

- You can now report on the details of the campaigns such as asset type, SMS, emails, asset name, audience segment, asset delivery start and end dates, number of recipients, and more.

Impact Analysis

Impact Level	LOW
Need to Enable	NO
Configuration	NO
Quick Win	YES

Business Benefits:

Enhance your reporting on HCM Communicate - Campaigns Real Time with the inclusion of the details related to the campaign.

INTERACTION LIST PAGE

HRHD

Details:

A new **interaction list page can be accessed from the Employee Summary page**, so that agents can see **all recent interactions** with that employee. The agent can expand any real-time interactions **to view or edit the summary or resolution** for any real-time interactions such as chat or phone calls using computer telephony integration.

Impact Analysis

Impact Level	LOW
Need to Enable	NO
Configuration	NO
Quick Win	YES

Business Benefits:

This feature allows agents to see all interactions with a particular employee and the interaction details if a real-time interaction was recorded.

CLASSIC TO NEXT GEN HR HELP DESK MIGRATION NOW INCLUDES AUDIT HISTORY

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HRHD

Details:

- When migrating from Classic HR Help Desk to the Next Gen Help Desk in the Redwood experience, administrators **can now migrate all historical audit history for their classic help desk service requests**. This can be done immediately following the Data Migration job or can be run later to accommodate implementations that have already migrated.
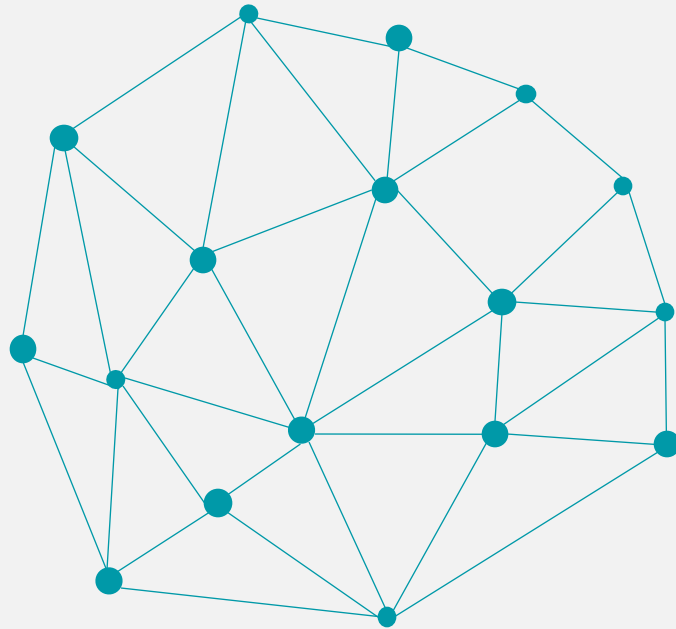
Impact Analysis

Impact Level	HIGH
Need to Enable	NO
Configuration	NO
Quick Win	YES

Business Benefits:

This allows agents to see the full audit history for the help desk request, whether it was created or updated in the Classic Help Desk or in the HR Help Desk in the Redwood Experience.

NEW
FEATURES

Quick Wins - Default with Configuration

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INTERVIEW TITLE FOR CANDIDATE INTERVIEWS

Details:

- When you create an interview schedule or interview schedule template, you can define an **interview title to indicate the purpose of the interview** such as if this is a first interview, second interview, or a technical interview.
- A new field is available in the Basic Information section: Interview Title.

Impact Analysis

Impact Level	LOW
Need to Enable	NO
Configuration	YES
Quick Win	YES

Create Interview Schedule
Science teacher (20)

1 Basic Information

*Template
Senior Sciences Teacher (Senior Sciences_001)

*Schedule Title
Senior Sciences Teacher

Interview Title
First Interview

Schedule Owner
Marian Seyes

Continue

Business Benefits:

With this feature, you can define an interview title to share the purpose of the interview with candidates and interviewers.

ENHANCED INTERNAL CANDIDATE EXPERIENCE SKILL

ORC

Details:

- In addition to the features available with the enhanced Internal Candidate Experience skill, ICE V2, candidates can now view **job recommendations based on their resume**, when you use **Recruiting Booster**.
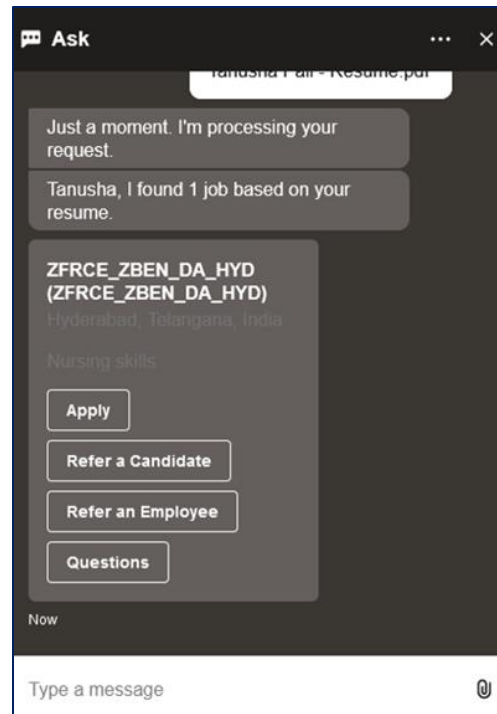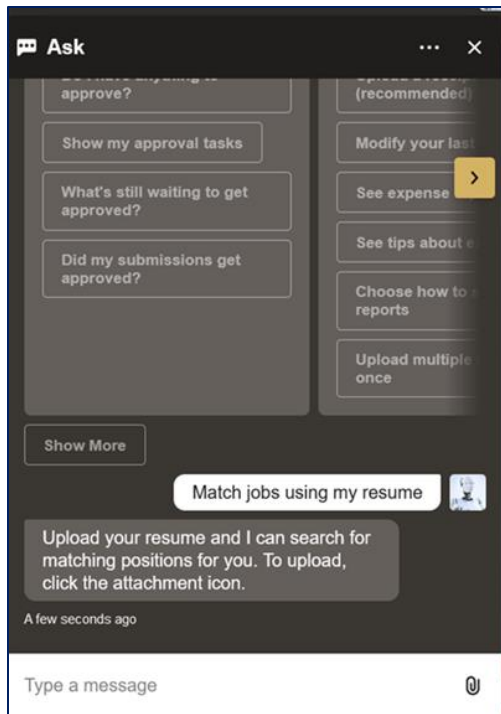
Impact Analysis

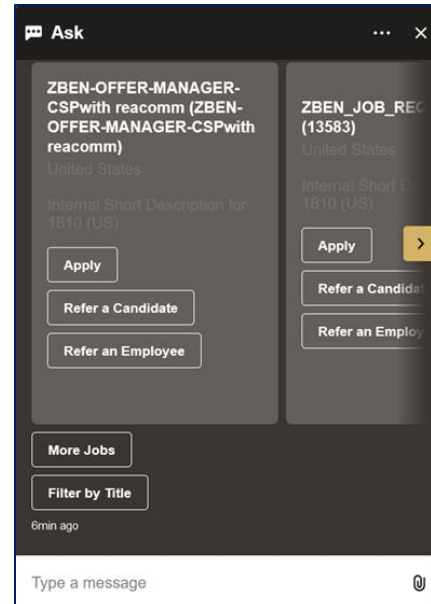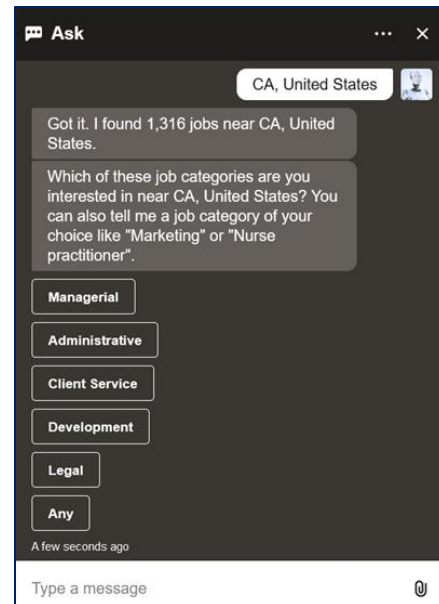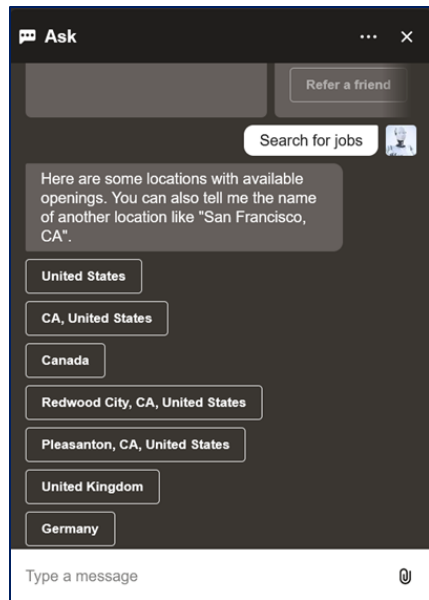|	
Impact Level	LOW
Need to Enable	NO
Configuration	YES
Quick Win	YES

Business Benefits:
These enhancements make it easier and quicker for candidates to search for jobs based on the job titles in the resume and find matching opportunities aligned with their career interests.

ENHANCED INTERNAL CANDIDATE EXPERIENCE SKILL

Details:

- The Internal Candidate Experience skill in Oracle Recruiting Assistant has been enhanced with these new capabilities, making it the Internal Candidate Experience V2 (ICE V2) skill:

  - Enhanced job search using location, job category, and job function synonyms.
  - Ability to view interview schedules.
  - Ability to exit the conversation at any time.

Impact Analysis

Impact Level	LOW
Need to Enable	YES
Configuration	NO
Quick Win	YES

Business Benefits:

These enhancements make it easier and quicker for candidates to search for jobs and access interview schedules.

SUPER USER FOR EVENTS

Details:

- Use the new admin user permissions that allow users to view and edit all events in the system.

NOTE: Roles created prior to Update 23D that used the older view/manage functional privileges are now obsolete and have been disabled. You need to switch to the new aggregate roles to continue access. If users aren't moved to the new privileges, the Events tab and the Add button might still be visible to them, but they won't function properly.

Impact Analysis

Impact Level	HIGH
Need to Enable	NO
Configuration	YES
Quick Win	YES

Business Benefits:
Allow users to perform a wide range of critical tasks efficiently and with greater flexibility.
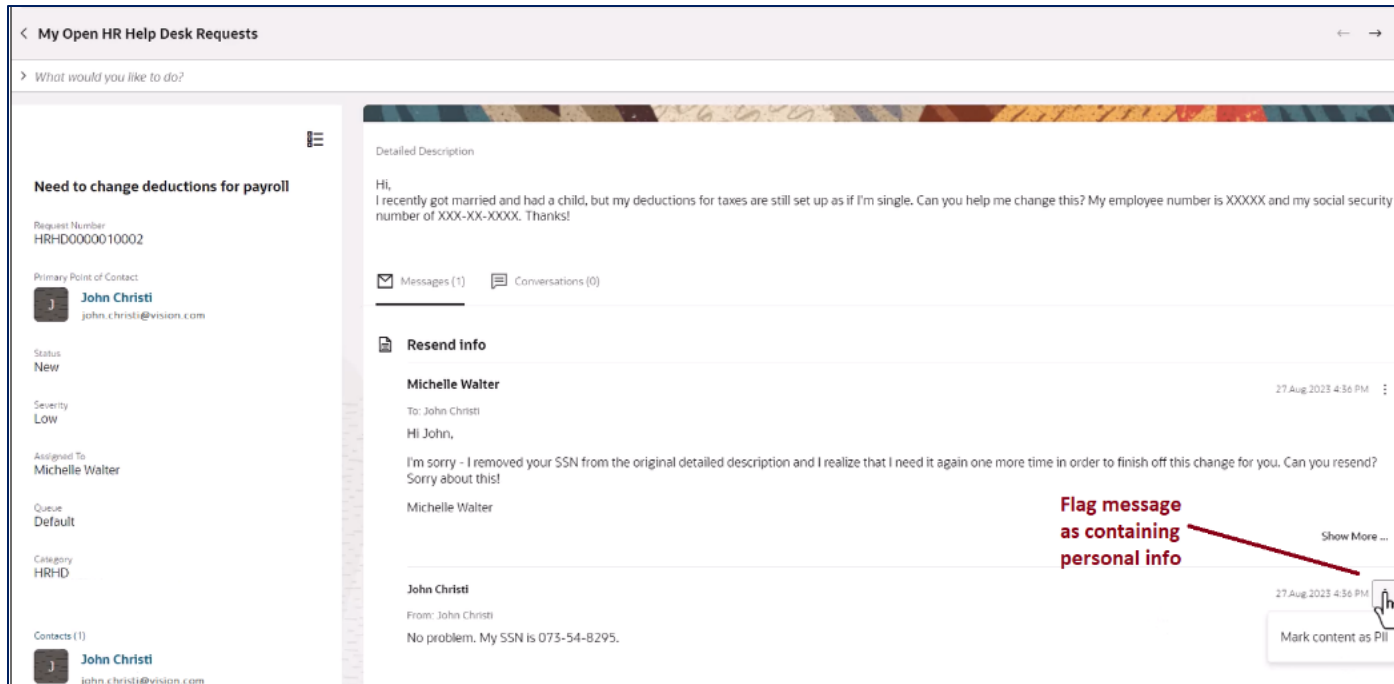
MARKING PII MESSAGES

HRHD

Details:

- When a Help Desk agent **recognizes that Personally Identifiable Information (PII)** has been included in a Help Desk message, they can now mark the message as containing PII.

Impact Analysis

Impact Level	LOW
Need to Enable	YES
Configuration	YES
Quick Win	YES

Business Benefits:

With appropriate permissions, agents can edit existing conversations to remove personal information that are no longer needed. **This will maintain compliance with regulations such as HIPAA, GDPR, and PCI**, by removing personally identifiable information from long-term storage in the database.

CONFIGURE SMART NAVIGATOR TO LIMIT OPTIONS FOR HR HELP DESK AGENTS

HRHD

Details:

- Administrators of HR Help Desk can now configure the **HCM Smart Navigator** to show only those items that are considered relevant to their company's business processes.

Impact Analysis

Impact Level	LOW
Need to Enable	YES
Configuration	YES
Quick Win	YES

Business Benefits:

Showing only the relevant links **simplifies the user interface for agents** and **avoids confusion** from navigating to an HCM module that is not in use.

UI IMPROVEMENTS ON EMPLOYEE SUMMARY PAGE

Details:

- The **Employee Search** page now includes a **list of open Cases** that are shown to the agent if they have the appropriate privileges. There is also a **link to the Employee Summary page from the primary contact's name** on the Edit Help Desk Request page.
- New extensions have been added to allow administrators to make the **default Message action be to compose an internal note rather than compose a message**
- Administrators can **reorder or hide the Conversations and Messages tab on the help desk request.**

Impact Analysis

Impact Level	HIGH
Need to Enable	YES
Configuration	YES
Quick Win	YES

Business Benefits:

These user interface improvements provide **additional flexibility to your administrator and allows help desk agents to see a broader view of the employee with whom they are interacting.** This can save time for agents by not having to choose a default message action, not needing to switch tabs to start an internal conversation, and not needing to go to different pages to see the both cases and help desk requests for the employee.

ENHANCED SECURITY FOR CASE MANAGEMENT DATA

Details:

- **Access Groups can now be used to secure your Cases**, providing configurable **rule-based access controls** that dynamically determine how your users gain visibility to your Case data.

Impact Analysis

Impact Level	HIGH
Need to Enable	YES
Configuration	YES
Quick Win	YES
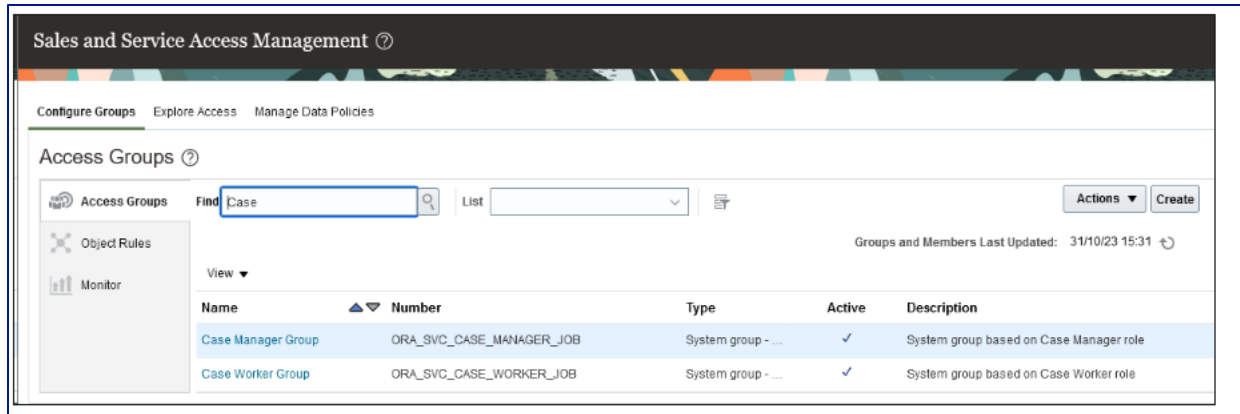
Business Benefits:

This feature will allow you to **secure your sensitive Cases** based on your organization rules and regulations.

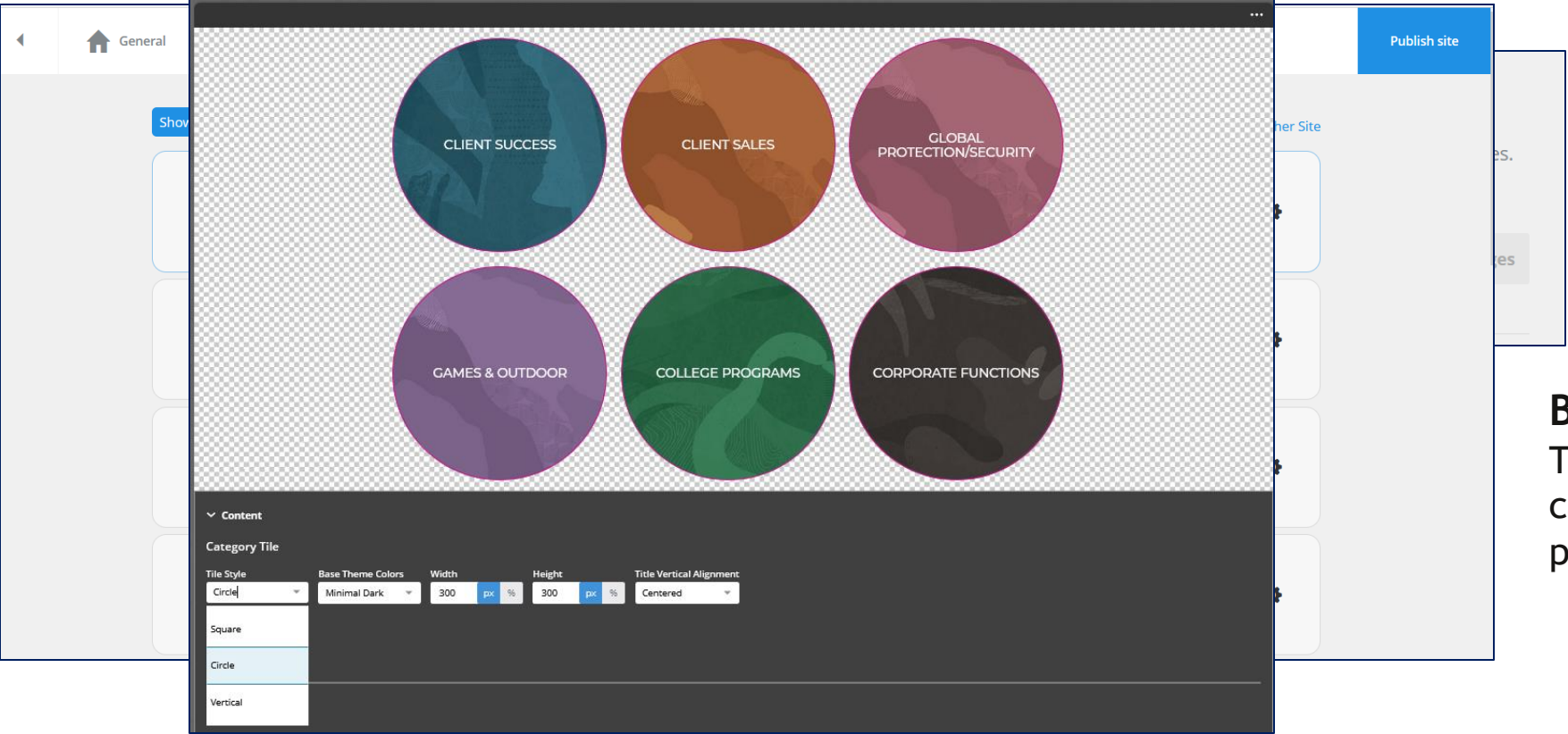# NEW FEATURES

Quick Wins – Opt Ins

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Trust. Value. Velocity
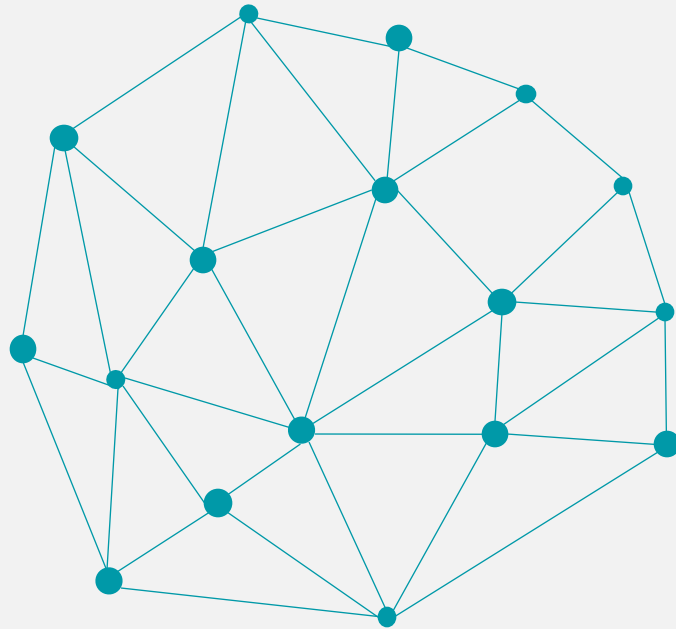
CANDIDATE EXPERIENCE AUTOMATION WITH GENERATIVE AI - JOB CATEGORY TILES AND LANDING PAGES

ORC

Details:

- You can select one or more job categories and have the system automatically create category tiles on the splash page, corresponding category landing pages.

Impact Analysis

Impact Level	LOW
Need to Enable	YES
Configuration	NO
Quick Win	YES

Business Benefits:

This feature lets you quickly build a career site, complete with splash pages and landing pages.

CANDIDATE EXPERIENCE GENERATIVE AI - JOB FIT

Details:

- Add the new Job Fit metrics bar element at the top of a page.
- This element uses Generative Adaptive Intelligence (AI) to compare information from a candidate's profile or uploaded resume with the job information on the job details page.

Impact Analysis

Impact Level	LOW
Need to Enable	YES
Configuration	NO
Quick Win	YES

Business Benefits:

This feature increases the quality of job posting as candidates receive immediate information on how well they're skills, experience, education, and domain of expertise match the job requirements.

CANCEL AND REDRAFT OFFERS

ORC

Details:

- As a recruiting user, you can cancel a job offer for a candidate using a new simple one-step process. When you use the Cancel Offer action, the Cancel Job Offer screen appears with the following info:
  - The phase in read-only mode.
  - The state which is defaulted to Rejected by Employer. But you can change it to Withdrawn by Candidate if needed.
  - A Comment field where you can enter the reason for rejecting the candidate application.

Also, you can now use the Redraft Offer action for job applications that are in the HR phase.

Impact Analysis

|	
Impact Level	HIGH
Need to Enable	YES
Configuration	NO
Quick Win	YES

Business Benefits:
Recruiting users can cancel or redraft job offers with one-step action without any manual coordination.

Cancel Job Offer

Phase : Offer

State

Rejected by Employer

Comment

SEARCH ENHANCEMENTS FOR HIRING EVENTS IN CANDIDATE EXPERIENCE

ORC

Details:

- Take advantage of the new **Hiring Events search enhancements** that work similarly to jobs search. This includes support for:

  - My location search
  - Postal code search
  - Distance calculation
  - Radius search (supported for all location search modes)
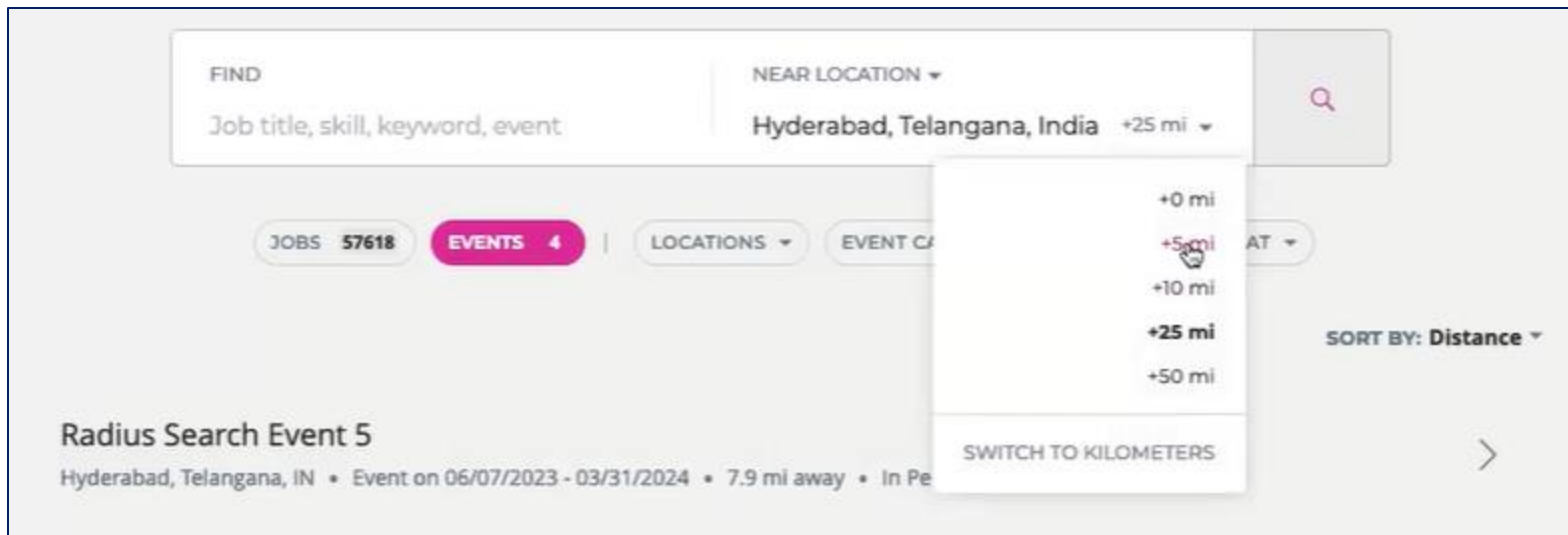
Impact Analysis

Impact Level	LOW
Need to Enable	YES
Configuration	NO
Quick Win	YES

Business Benefits:
With these enhancements, candidates can better find the hiring events they want to attend.
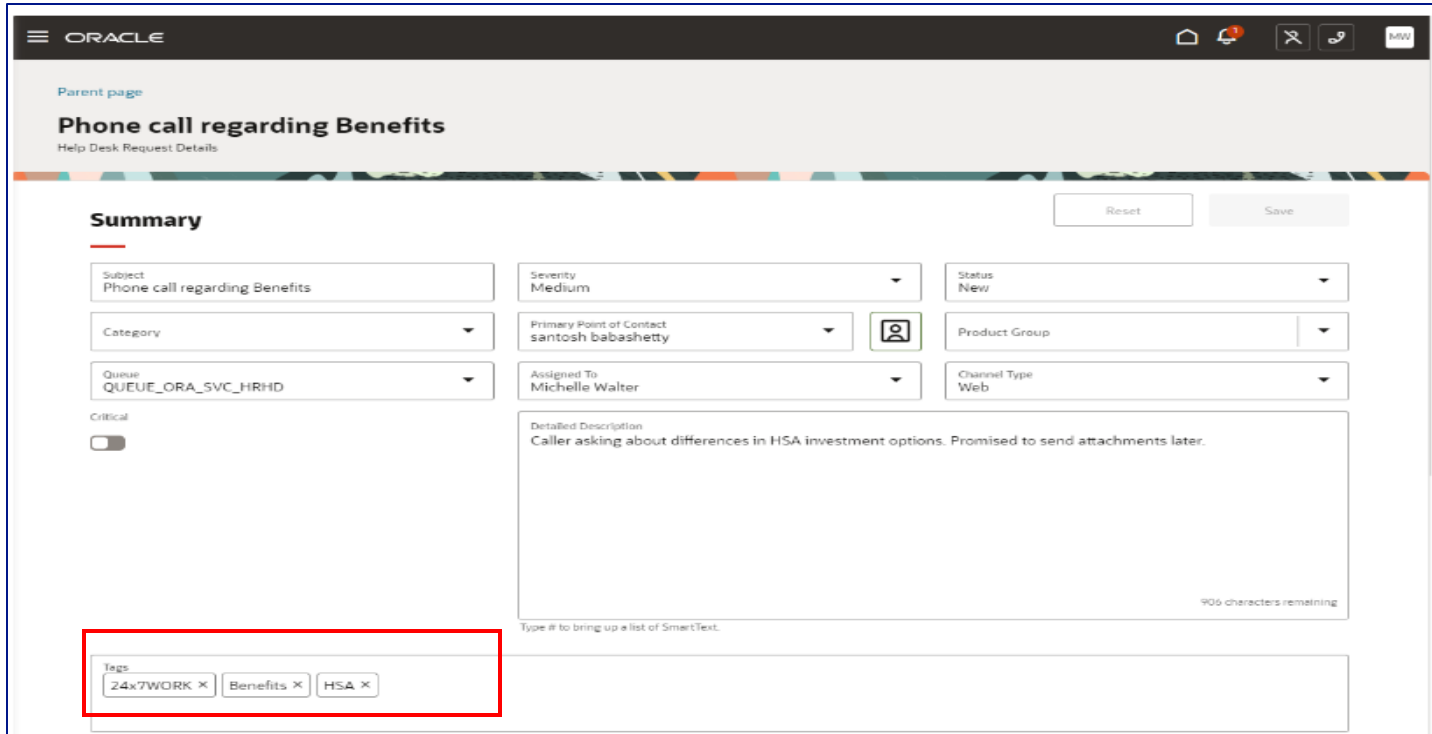
USE TAGS TO CLASSIFY HELP DESK REQUESTS

Mastek

HRHD

Details:

Help Desk Agents can now select an existing tag or create a new tag to classify Help Desk Requests in whatever way is helpful to the business.

Impact Analysis

Impact Level	LOW
Need to Enable	YES
Configuration	NO
Quick Win	YES

Business Benefits:

Maintaining tags allow agents or help desk managers to create their own system of classification to help manage their work.

Closing Q&A

CLOUD
ENHANCEMENT &
MANAGED SERVICES

CLOSING NOTE

1. What happens next?

    1. Presentation

    2. Session Recording

2. Speak with your CEMS Support Manager or CEMS Service Manager

    1. for additional services around quarterly updates

    2. Learn more about Innovation