

Mastek Wins ‘Best Enterprise-Wide AI Transformation (Mid-sized Co.)’ at the Inaugural ET Making AI Work Awards 2025

Mumbai, India, November 4, 2025: Mastek (NSE: MASTEK; BSE: 523704), a trusted AI-first digital engineering and cloud transformation partner, is proud to announce that it has been recognized with the ‘**Best Enterprise-Wide AI Transformation (Mid-sized Co.)**’ award at the inaugural edition of **The Economic Times Making AI Work Awards 2025**.

This recognition reaffirms Mastek’s belief that true AI transformation begins from within. Through Mastek’s ADOPT AI framework encompassing, AI for Technology, AI for Business and AI for Data, Mastek has successfully embedded AI across its core operations, strengthening its internal capabilities and setting a strong foundation for enterprise-wide transformation.

“At Mastek, AI isn’t just a capability we deliver to clients, it is something we live by,” said **Umang Nahata, CEO, Mastek**. “We knew we had to be proactive to lead the market, make bold decisions, and create innovative solutions. We chose to be among the first to adopt AI internally across everything we do, and we are proud to demonstrate that success back to our clients. This recognition from The Economic Times signifies Mastek’s Lead with AI vision to make AI purposeful, responsible ethical, and outcome driven.”

Mastek continues to be at the forefront with its “Lead with AI” approach, equipped over 3,600 employees with practical AI skills, fostering a culture of enterprise-wide innovation and digital maturity. Over the past year, Mastek has embedded AI across its core operations to drive measurable efficiency, scalability, and innovation. With enterprise-wide platforms like AI Amigo and ITSM Agents, Mastek has transformed workflows across engineering, HR, marketing, and managed services. AI Amigo delivers up to 30% efficiency gains in software delivery and 20% faster requirement-to-deployment cycles, while Resolution.AI halves incident resolution time from 8 hours to 4 hours and Response.AI ensures 100% SLA compliance. Over 60% of internal workflows including recruitment, sales, and IT operations are now AI-enabled, powered by tools such as Sales Copilot, Talent Genius, and Policy Helper. Collectively, these initiatives have delivered significant time savings, cost optimization, and productivity improvements, making Mastek truly AI-ready from within before taking its innovations to market.

Presented by The Economic Times, the Making AI Work Awards spotlight leaders and change enablers who are transforming ambitious AI ideas beyond boardroom pilots and proofs of concept into real, responsible, and scalable AI solutions.

About Mastek

[Mastek](#) (NSE: MASTEK; BSE: 523704) is a global provider of enterprise AI, digital, and cloud services, enabling clients to achieve measurable and sustainable returns on their technology investments. The company has a presence in over 40 countries and a skilled workforce of close to 5,000 employees. Through its “Lead with AI” approach, Mastek integrates intelligence across its solutions and operations, enabling organizations to accelerate transformation using ethical, scalable, and domain-driven AI adoption. Mastek partners with industry leaders such as Oracle, Salesforce, Microsoft, AWS, Snowflake, and Databricks, serving key sectors such as Public Sector, Healthcare, Retail, Manufacturing, Higher Education, and Financial Services. Mastek is committed to driving innovation by developing a strong



Trust. Value. Velocity

ecosystem of start-ups, academia, and IPs. With its core values of trust, value, and velocity, the company empowers 400+ active customers to transform their business in the evolving tech landscape. Mastek has always been a solutions-focused and relationship-centric company, valuing both employees and clients. With its humane approach, Mastek fosters growth through sustainable goals, high ethical standards, and responsible governance.

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